

# CASTLE PINES NORTH



## METROPOLITAN DISTRICT

July 9, 2019

### **Your Drinking Water**

Our Metro District directors and staff are committed, 24/7, to provide safe, reliable, on-demand, drinking water to the people of Castle Pines. On the rare occasion when new regulatory compliance issues arise, it is important that we acknowledge those and promptly comply with them.

To that end, in a letter dated June 20, 2019, the Colorado Department of Public Health & Environment (CDPHE) notified our Metro District that a routine inspection of our drinking water system on May 23, 2019, revealed four regulatory violations, each of which is outlined on the reverse side of this page. Though the violations constituted **no** health emergency, we want you to understand what occurred and the compliance remedies that we promptly implemented. We thank the CDPHE's conscientious staff for their advice and insight. Moving forward, please understand that we are redoubling our regulatory compliance efforts.

Aside from reviewing the matrix on the back of this page, please know there is nothing more you need to do. You may direct questions regarding this notice to:

Castle Pines North Metro District  
Cory Williams, Lead Operator  
Water Distribution System  
7404 Yorkshire Drive  
Castle Pines, CO 80108  
Email: [cory@cpnmd.org](mailto:cory@cpnmd.org)  
Office phone: (303) 688-8550

The State of Colorado requires each water provider that experiences a regulatory violation, including the Castle Pines North Metro District, to imbed the following language in any/all public notices:

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

<b>CDPHE Violation</b>	<b>The deadline by which CDPHE requires a correction.</b>	<b>Steps the Castle Pines North Metro District has taken to comply with the CDPHE's regulations.</b>
<p>F318 – Management:</p> <p>Water-storage tank inspections performed, but insufficiently documented.</p>	<p>October 18, 2019</p>	<p>At a minimum, our Metro District's Certified Water-Treatment Operator staff inspects the District's water-storage tanks on weekly basis, but sometimes inadvertently fails to properly document each such inspection. Effective immediately, our staff will routinely perform and meticulously document each tank inspection and will provide a copy of each inspection report to the CDPHE.</p>
<p>F330 – Management:</p> <p>Water Storage Tank Management Plan not on file with CDPHE.</p>	<p>October 18, 2019</p>	<p>Our Metro District's Certified Water-Treatment Operator staff completed and submitted a comprehensive <b>Storage Tank Inspection Plan</b> to CDPHE.</p>
<p>R212 – Monitoring, Recordkeeping &amp; Data Verification:</p> <p>Sampling groundwater entry point residual disinfectant concentrations in a location other than a CDPHE-approved location.</p>	<p>October 18, 2019</p>	<p>At CDPHE's recommendation, our Metro District's Certified Water-Treatment Operator staff has moved the District's primary, 24/7, groundwater entry point sample port from its previous location to a CDPHE-recommended sink in the electrical room of the Metro District's treatment plant.</p>
<p>R518 – Monitoring, Recordkeeping &amp; Data Verification:</p> <p>The Metro District's ten coliform samples sites were insufficiently dispersed throughout the District's water-distribution system and therefore not necessarily representative.</p>	<p>October 18, 2019</p>	<p>To ensure reliably clean and safe drinking water, our Metro District's Certified Water-Treatment Operator staff monitors and tests chlorine residuals and bacteriological at ten separate water-sampling locations. At CDPHE's recommendation, our staff geographically redistributed the water-sampling locations more equitably throughout CPNMD's water-distribution system.</p>