

CASTLE PINES NORTH



METROPOLITAN DISTRICT

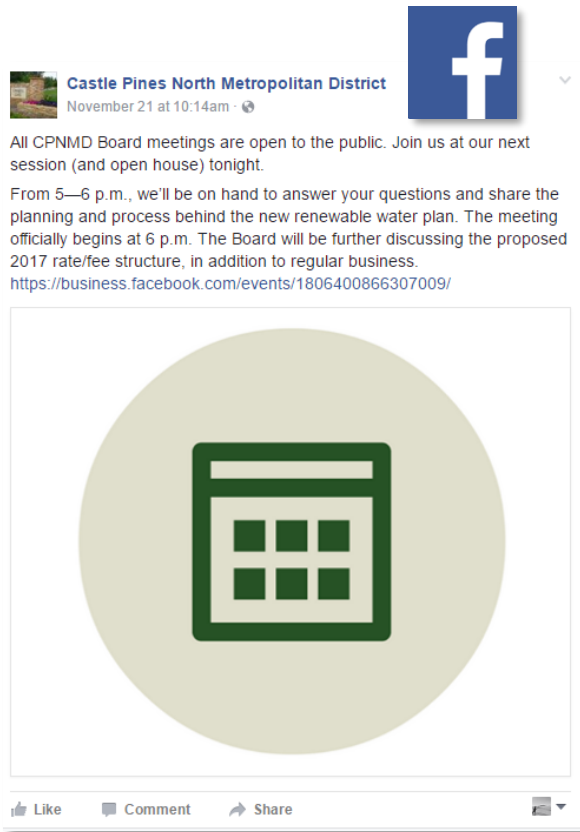
Public Engagement Update

Board of Directors Meeting
December 12, 2016

Oct/Nov Public Outreach Priorities

- Provide ample opportunity for customers to provide feedback on proposed 2017 rates/fees
- Provide greater detail to customers on renewable water needs and financing options
- Engage with customers on concerns and questions regarding renewable water needs and financing

Public Engagement Activities



- Two public Open Houses
 - Nov. 17 at The Ridge
 - Nov. 21 at CPNMD
- Publicized Board of Directors meetings
- Emails
- Survey

Promotion

- Email invitations sent to more than 1,800 people
- Facebook promotions
- Water bill insert
- Website updates

You're Invited

CASTLE PINES NORTH
METROPOLITAN DISTRICT

Dear Valued Customer,

We're looking forward to our community open house next Thursday, Nov. 17 at The Ridge at Castle Pines North. Please feel free to visit any time between 5:30—7:30 p.m. for appetizers, and bring your families! To learn more and RSVP, [check out the event on our Facebook page](#).

At our most recent Board of Directors meeting, we discussed a new rate/fee structure for 2017 to help us continue the implementation of our renewable water plan and address the issue of declining ground water resources in our community. To share your input on the plan, [please take our brief survey](#).

In addition, you can meet our staff and Board of Directors and get updates on what's happening in Castle Pines North (hint: your property taxes are going down in 2017, but your rates and fees will be going up). We'll be available to answer your questions and collect input from the community.

This is part of our improved public engagement effort, which resulted from increased interest among the community to better understand CPNMD's current operations and future plans.


Join Us:

Thurs., Nov. 17
5:30-7:30 p.m.

The Ridge at Castle Pines North
1414 Castle Pines Pkwy

Public Input

- 5-question online and hard copy questionnaire
- Data collection Nov. 10 – Dec. 5
- 189 completed surveys | 60 conversations

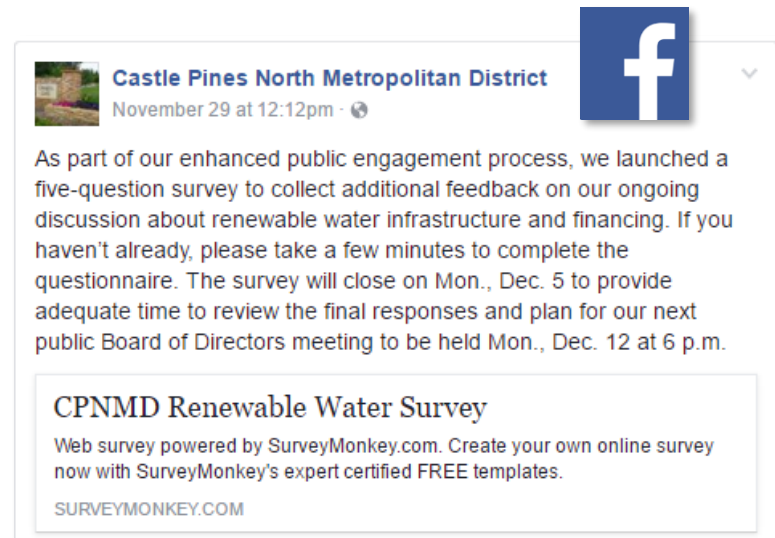


News Alert CASTLE PINES NORTH
METROPOLITAN DISTRICT

Another opportunity to voice your opinion [View this email in your browser](#)

As part of our enhanced public engagement process, we launched a five-question survey to collect additional feedback on our ongoing discussion about renewable water infrastructure and financing. If you haven't already, please take a few minutes to complete the questionnaire. The **survey will close on Mon., Dec. 5** to provide adequate time to review the final responses and plan for our next public Board of Directors meeting to be held Mon., Dec. 12 at 6 p.m.

[Take the Survey](#)



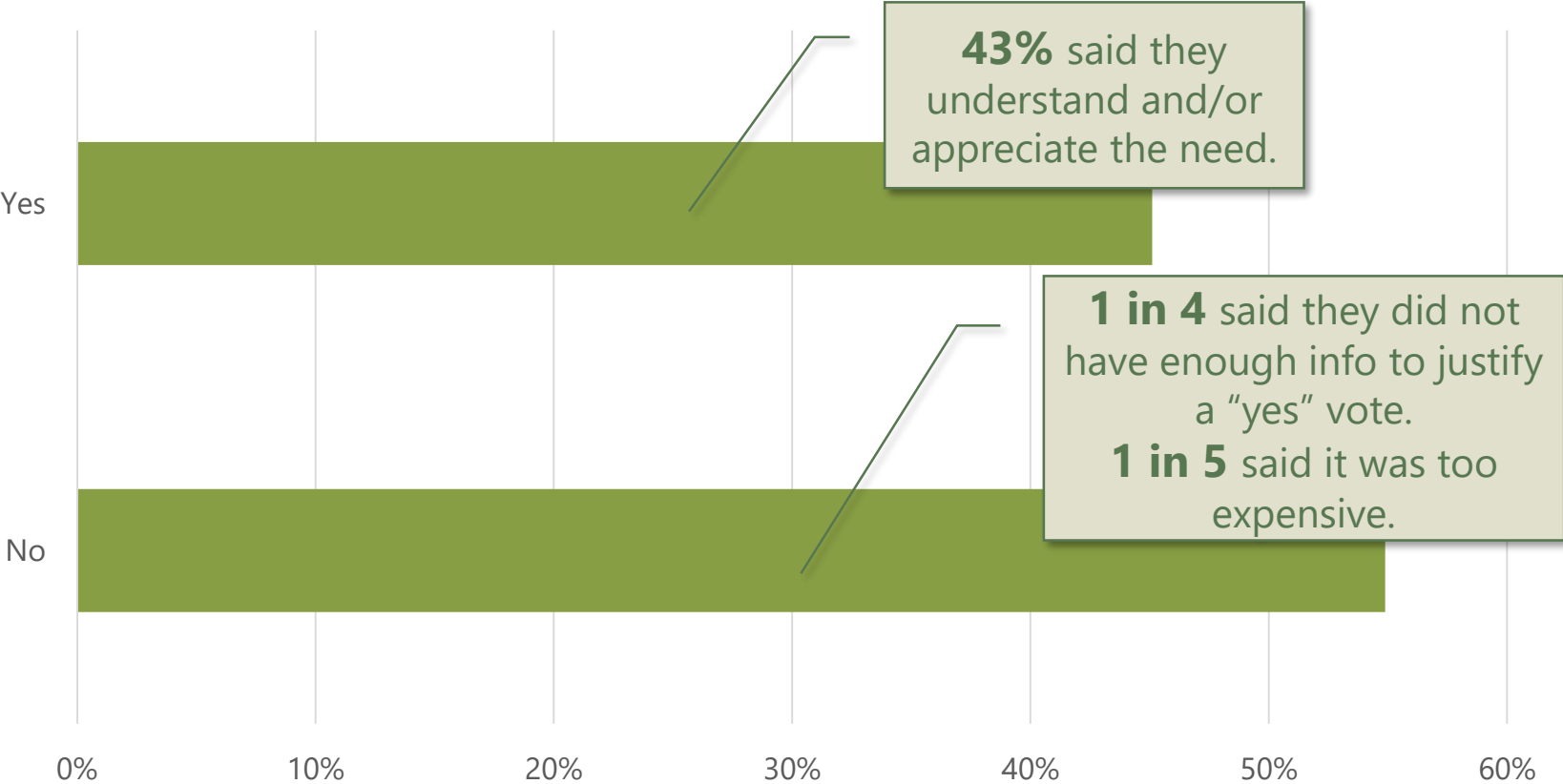
Castle Pines North Metropolitan District
November 29 at 12:12pm · 🌐

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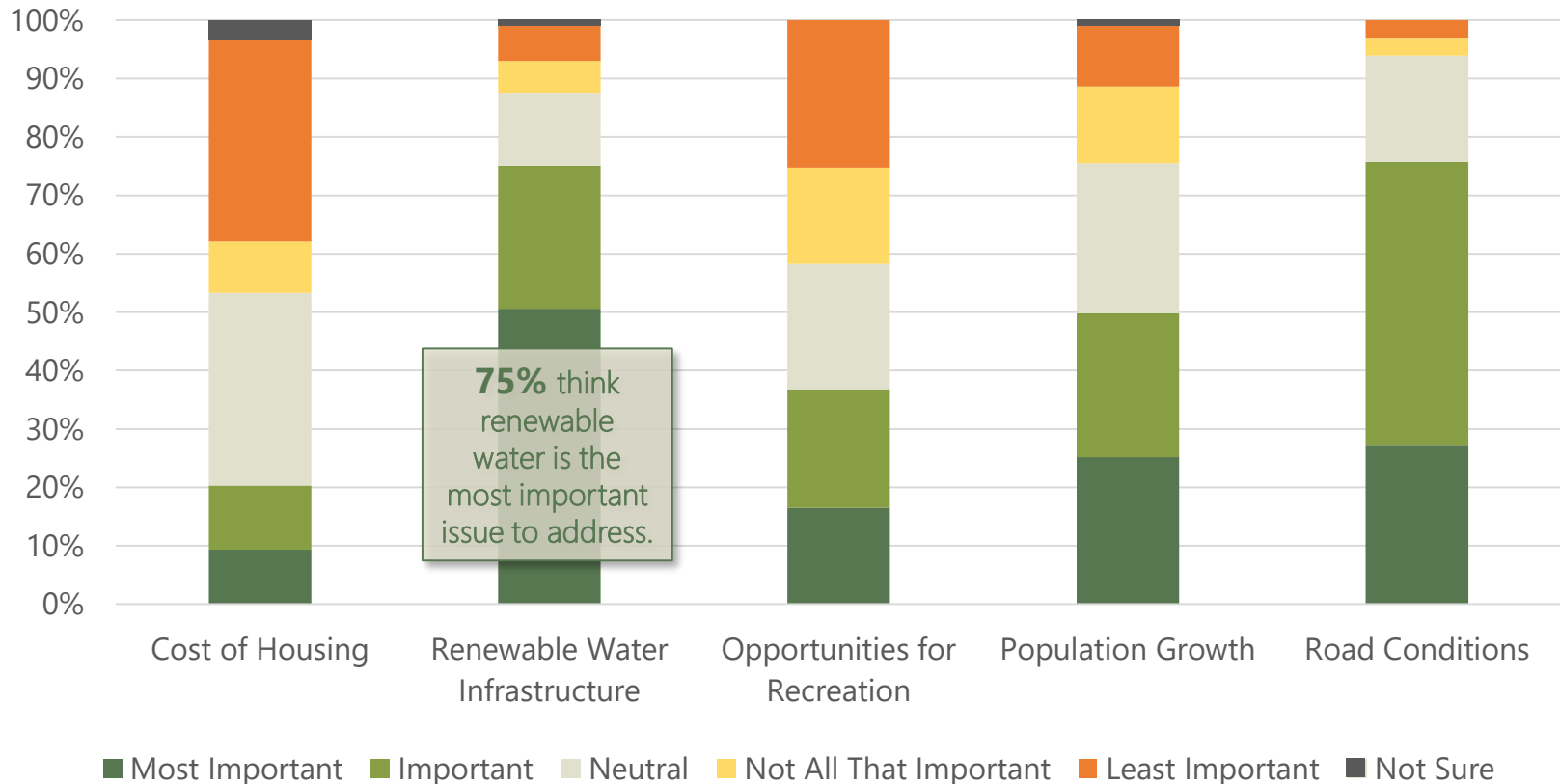
CPNMD Renewable Water Survey
Web survey powered by SurveyMonkey.com. Create your own online survey now with SurveyMonkey's expert certified FREE templates.
[SURVEYMONKEY.COM](#)

Survey Results

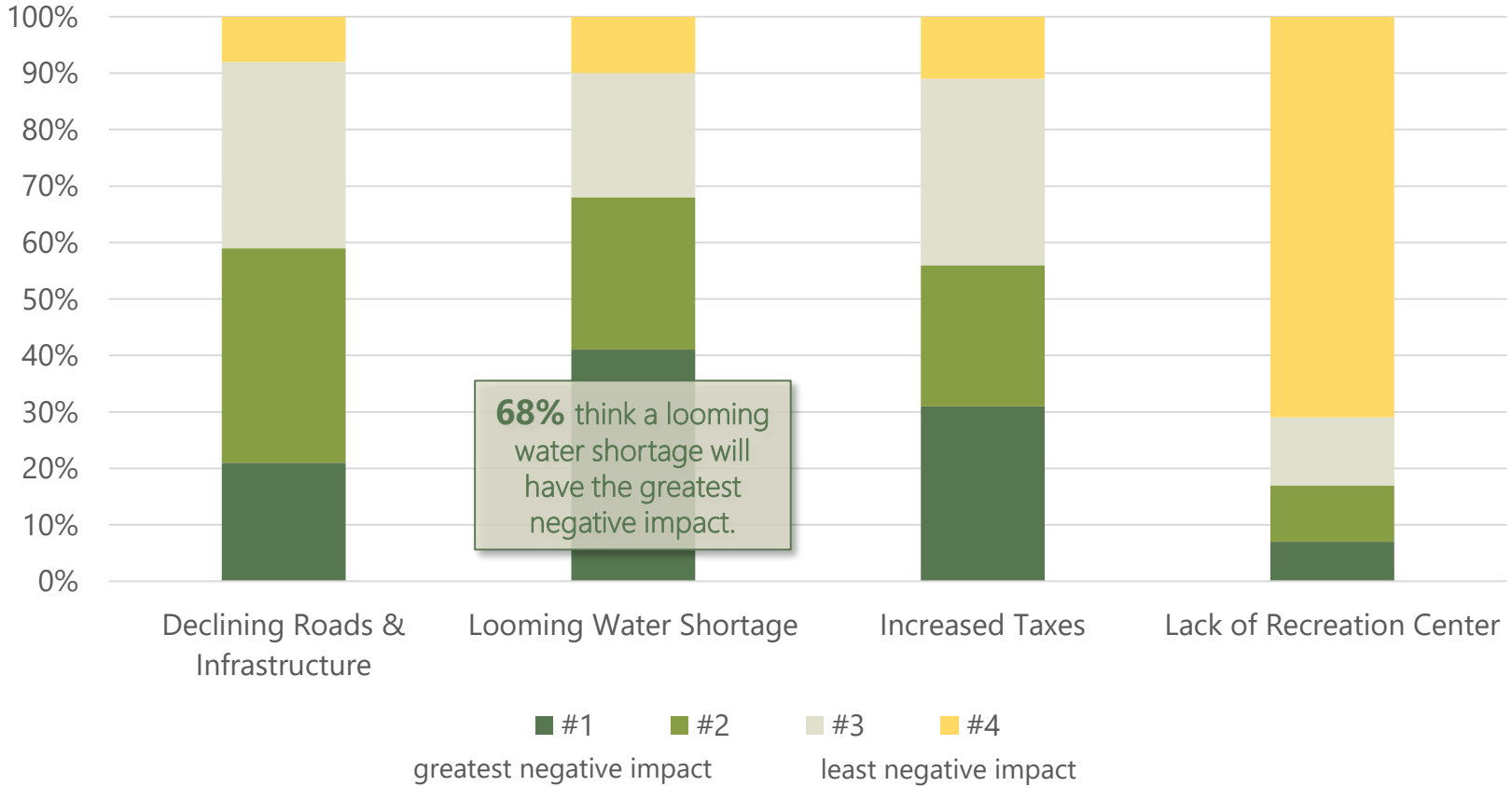
Y or N: Support for Spring 2016 ballot measure on bond



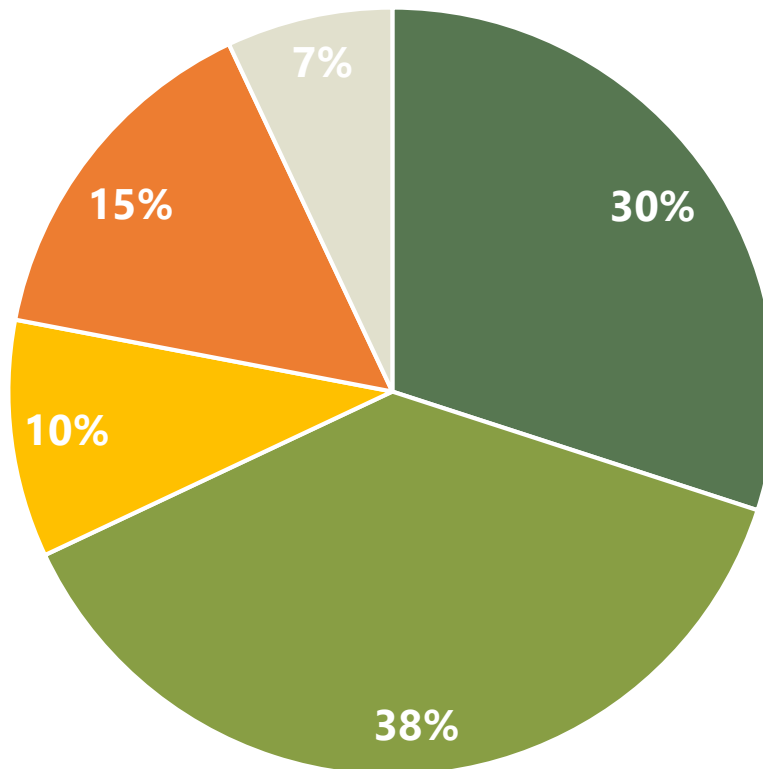
Ranking: Issues of Importance



Ranking: Issues Affecting Quality of Life and/or Property Taxes



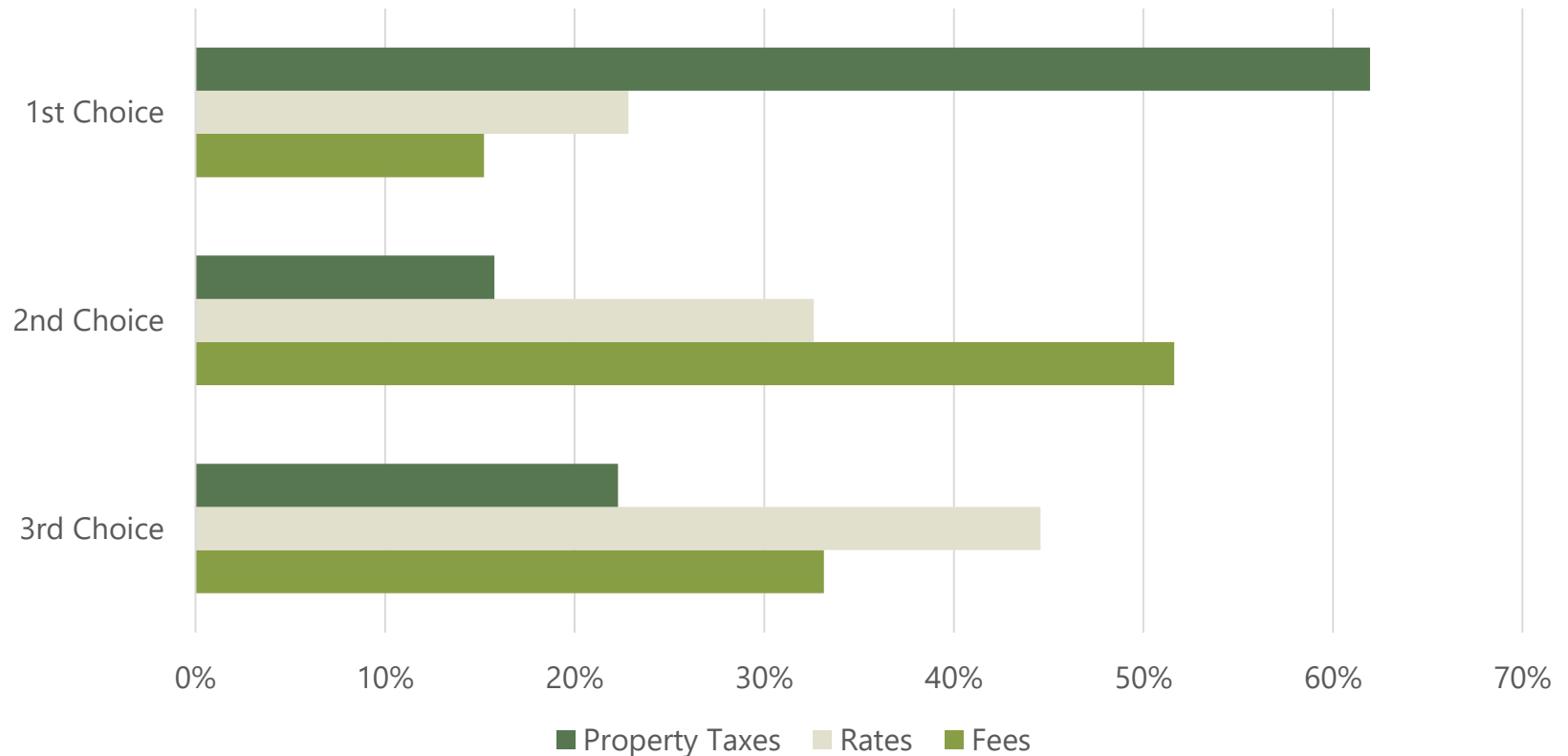
Level of Support: Assuming Debt for Renewable Water Infrastructure



68% SUPPORTIVE
25% NOT SUPPORTIVE
7% NOT SURE

- Very Supportive
- Somewhat Supportive
- Somewhat Unsupportive
- Very Unsupportive
- Not Sure

Ranking: Preferences on How to Pay for Renewable Water Infrastructure



Opportunities for 2017

- Continue to **build awareness** of who CPNMD is and the value provided.
- Further **educate** constituents about the non-renewable water issue and the proposed solution.
- Identify more opportunities to **engage** the public in one-on-one conversations and solicit feedback.